

Classics Restaurant Terms & Conditions

Definitions

The 'Company' is Nottingham Greyhound Stadium Limited.
The 'Client' is any person(s) booking the services of the Company and including all persons in their party.

Bookings

All bookings are subject to the current government and local council legislation.
All adults may be required to provide a proof of address to confirm compliance with government legislation
All bookings are subject to availability and must be made in advance, walk-in packages are not available at this time
All bookings are subject to a £2.00 administration fee.
Menus are subject to change without notice.

Confirmation

Provisional bookings cannot be made online. Provisional bookings can be arranged via phone but no booking is confirmed until the minimum requirements are met as explained in the Payments section below.

Amendments

Where prior notice is given the Company will endeavour to accommodate additions to the Client's booking subject to availability.

Payment

All online bookings require payment in full to be confirmed. Any telephone bookings require a minimum of a £10 per person payment by credit/debit card. The full balance is required by credit/debit card 28 days before the date of visit. If the booking is for a date within the next 28 days, full payment is required at the time of booking. Where credit facilities have been arranged the outstanding balance is due to the Company within 14 days of the date of the Client's visit. The Company reserves the right to charge daily interest at 2% above the Royal Bank of Scotland base rate on any outstanding debt thereafter.

VAT

Prices include VAT at the current rate where applicable.

Liability

The Company does not accept liability for any failure in providing the services contracted for, disruption during dining or delays as a result of circumstances beyond its control. For example, emergency evacuation, failures with electrical and water services and abandonment of race meetings after racing has commenced.

Property and Goods

The Company does not accept any responsibility for loss or damage to Client's property and goods. The Company's employees are not authorised to accept responsibility for such property and goods.

Admission to the Stadium

All admissions to the Stadium are subject to the Company's conditions of entry displayed at the turnstiles. The Management reserves the right to refuse admission.

Challenge 21 Policy

If you, or anyone in your party, are lucky enough to look under 21 you will be asked to prove that you are over 18 if you attempt to place a bet or purchase alcohol. It is illegal for anyone under 18 to place a bet. Alcohol will not be served to, and cannot be consumed by anyone under 18 on the Company's premises. Any person attempting to place a bet, or purchase alcohol, on behalf of anyone under 18 will be required to leave the Company's premises. The only acceptable forms of ID are a current valid passport or photocard driving licence.

Cancellation by the Company

The Company may cancel the booking at any time if
(i) the booking might, in the opinion of the Company, prejudice the reputation of the Company
(ii) the Company becomes aware of any adverse alteration in the Client's financial situation
(iii) through circumstances out of the Company's control the race meeting is cancelled. Where a race meeting is cancelled in advance of the Client's visit, the Company will transfer the booking to another date, such date to be agreed between the parties. Where a meeting is cancelled during the Client's visit Classics Restaurant & the bars will remain open and where possible live greyhound racing from another stadium will be shown and totalisator bets may be placed on such races. No refund will be available. The Company will not be held responsible for compensation for transport or any other extras you have booked to compliment your evening that have not been directly booked through The Company.

Cancellation by the Client

If 28 days or more notice is received prior to the date of visit, the Client may transfer the booking to an alternative date (subject to availability) or receive a refund except for the administration fee which will **not** be refunded. If 14-27 days' notice is received prior to the date of visit, the booking may be transferred (subject to availability) to an alternative date, however no refund is available. If less than 14 days' notice is received prior to the date of visit no refund or transfer is available.

Seating

Whilst the Company will try to accommodate specific table requests we can only guarantee that parties will be on adjacent tables.

Carriages

Carriages should be arranged for no later than 9.45pm on racenight. Clients will be required to vacate the premises, including the Park and Ride car park, by 10pm. The Management reserves the right to close the bar early.

Outside Services

The Client may not arrange or contract for any entertainment at the Company's premises. For the avoidance of doubt kissograms, stripograms, etc. are not permitted on the Company's premises.

Alcohol Consumption

The Management reserves the right to refuse admission or to eject from the stadium patrons who appear inebriated. This is judged on the sole discretion of the management and refunds will not be offered.

Behaviour and Damage

Abusive language and bad behaviour will not be tolerated. The Company reserves the right to eject from the Company's premises any persons in the Client's party, who in the Company's opinion, engage in abusive language and bad behaviour. The Client shall be responsible for any damage caused to the Company's premises by the Client's party and shall pay to the Company, on demand, the amount required to make good any such damage.

Fancy Dress

Persons wearing fancy dress or other clothes, which in the management's opinion is deemed inappropriate, will be refused entry or required to leave the stadium. Where fancy dress is permitted, photographic ID must be provided and a form completed.

Corkage

No alcoholic or non-alcoholic drinks, or food, may be brought onto the premises.